

Accessibility Statement

We are situated in the centre of the Borrowdale Valley in the English Lake District on the outskirts of the tiny Village of Rosthwaite on the B5289 to the South of Derwentwater and 5 miles from Keswick.

Sat Nav postcode CA12 5XB

Map Reference NY 257148 Lat: 54.52302 Long: -3.14942

Our nearest town is Keswick, with Penrith being our nearest railway station that connects to all major mainlines London, Glasgow and Edinburgh and Manchester and Glasgow Airports.

Taxis are readily available from Penrith as well as a regular bus service. From Keswick there is a regular bus service up to Rosthwaite with the Bus stopping at the end of the Hazel Bank drive that is inclined and around 400m from the Door to stop.

Arrival and Parking

Hazel Bank has private parking for 12 cars with a gravelled car park. There are no designated parking spaces, assistance with parking and unpacking your vehicle is available. The Car Park is illuminated after dark.

The Grounds consist of ample lawns with Croquet Lawn to the front with woodland walk with direct access to the Borrowdale Fells and footpath to Watendlath.

There are two stone steps and slate ramp to front door and porch. On arrival there is a hallway/reception area with dining room and residents lounge with real fire leading off. You will be greeted at reception checked in and personally shown to your rooms. A porter is available to assist with your luggage.

Ground Floor Rooms

“Castle Crag” is ground floor room with walk in shower.

There are no public toilets on the Ground floor.

First Floor Rooms

First floor is accessed by means of a split-level staircase consisting of 7 steps (100cm x 18cm) then 3, followed by a further 7.

There is a 2m wide landing off which are a further 6 bedrooms.

Bedrooms

We have 7 rooms in total here at Hazel Bank 6 on the first floor and 1 on the ground floor.

All rooms are individually decorated and are fitted with Axminster short pile carpets.

All rooms have either 5ft or 6ft beds with Scafell, Blencathra and Castle Crag all able to be used as twin rooms.

Most of our furniture is locally made and cannot be moved with the exception of room chairs.

Bedding is hypoallergenic and we supply a winter tog rated duvet.

Sheets and Blankets can be requested.

All bedrooms have free Wi-Fi, LED TVs, iPod dock chargers /clock radios and dressing table lights.

All bedrooms have Tea/coffee making facilities, complimentary spring water and homemade biscuits.

Bedrooms are naturally lit and also have overhead lights, bedside lights and dressing table lights.

En-suites

Our en-suites are all slightly different layouts and sizes.

Castle Crag (ground floor) - double Walk in rain shower, WC with wash hand basin underfloor heating and heated anti mist mirror

Dalehead – Bath with over shower, basin, WC and heated towel rail

Great Gable – Bath with over shower, basin, WC and heated towel rail

Scafell - Bath with over shower, basin, WC and heated towel rail

Bowfell - Bath with over shower, basin WC and heated towel rail

Helvellyn - Bath with over shower, basin, WC and heated towel rail

Blencathra - Bath with over shower, basin, WC and heated towel rail

All have LED lighting and are supplied with 1x Bath towel 1x hand towel and bathmat per guest.

Fire Procedures

Each room displays our fire evacuation plan. We urge our guests to read these on arrival.

Doctors and hospitals

We can assist with arrangements for visiting the local doctors surgery, which is located in Keswick 017687 72025. The Local minor injuries hospital is also based in Keswick (5miles)

For out of hours Doctor, call Cumbria health on 03000 247 247

Restaurant

We have an 18-cover restaurant set with white linen, stainless steel cutlery and fine china crockery.

Menus are provided for breakfast and can be provided in larger print by request.

We adhere to food standards and food allergen requirements with a 5* award and cater for different dietary requests including.

- Vegetarian
- Vegan
- Allergies including dairy, gluten, nuts, egg

We would ask our guests to advise us in advance if they have any special or unusual dietary, so that we can make special preparations.

This access is correct at time of writing February 2015 and is reviewed annually